EastWest training solutions pty ltd

Student complaint form

Family name ..... **Given name** .....

Course name .....

Contact phone numbers .....

Please state the nature of your complaint or appeal including dates, times and other people involved

☐ **General Complaint** ☐ **Assessment Complaint**

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

Expected resolution date .....
(Twenty days from the date of lodgement unless otherwise agreed by both parties)

Student signature..... Date .....

Training Manager..... Date .....